

MINISTER FOR HEALTH — PORTFOLIOS — DEBT COLLECTION AGENCIES

168. Ms M.J. Davies to the Deputy Premier; Minister for Health; Medical Research; State Development, Jobs and Trade; Science:

As at 31 May 2021, for all agencies or departments under the Minister's responsibility, please identify:

- (a) The debt collection agencies which currently have contractual agreements; and
- (b) If there are active debt recovery actions and what are the total values of debt sought per agency or department?

Mr R.H. Cook replied:

Department of Health and health services providers advises:

- (a) The National Credit Management Limited (NCML) is used for debt collection services provided under a WA Health Common Use Agreement.
- (b) The total value of debt sought by NCML as at 31 May 2021
 - For the North Metropolitan Health Service is \$5,864,399.00
 - For the South Metropolitan Health Service is \$1,355,138.10
 - For the East Metropolitan Health Service is \$4,726,261.00
 - For the Child and Adolescent Health Service is \$431,821.00
 - For the Health Support Services is \$41,749.02
 - For the Department of Health is \$154,600.00
 - For the WA Country Health Service is \$978,744.00Debts are often overseas patients/ineligible for Medicare, complex to contact/negotiate international debts.

Department of Jobs, Tourism, Science and Innovation, Animal Resources Authority, Health and Disability Services Complaints Office, ChemCentre and Healthway advises:

- (a) Nil.
- (b) Not applicable.